Electrolux

WASHING MACHINES WH823 & WH824



User's Handbook

Welcome to the family of Electrolux users. This booklet not only tells you how to operate your new Electrolux automatic washing machine, but also contains a number of helpful tips on how to get the best results. **SO PLEASE READ IT THROUGH CAREFULLY BEFORE YOUR FIRST WASH. IT ALSO INCLUDES AN IMPORTANT CHECKLIST OF WHAT TO DO SHOULD A FAULT OCCUR, PLUS A LIST OF ELECTROLUX SERVICE OFFICES WHERE SERVICE CAN BE OBTAINED IF NEEDED.** Before requesting service please check whether your problem is covered on page 23 under 'Servicing' and that you are operating the machine according to the instructions. If our engineer finds that the problem is due to misuse or incorrect installation you may be charged for his visit even though your machine is under guarantee.

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Specifications

	WH823	WH824
Dimensions		
Height	850mm	850mm
	33.5″	33.5″
Width	600mm	600mm
	23.6″	23.6″
Depth	600mm	600mm
	23.6″	23.6″
Weight	74kg	74kg
	163lb	163lbs
Capacity		
(max. load Cottons)	4.5kg	4.5kg
	10lb	10lb
Spin Speeds	850/500	850/500
Power consumptions	2500W	2500W
Heater rating	2300W	2300W

Motor rating		
Wash	200W	200W
Spin	350W	350W
Voltage	220/240V	220/240V
Frequency	50Hz	50Hz
Water Load		
Normal	13 litres	13 litres
	2.9 gallons	2.9 gallons
High	20 litres	20 litres
	4.4 gallons	4.4 gallons
Pressure psi		
Maximum	110	110
Minimum (hot)	4	4
Minimum (cold)	7	7

About your washing machine

Your new Electrolux washing machine has a selection of programmes to suit all your washing needs. In order to meet the requirements of our increasingly energy-conscious environment, we've designed a machine which allows you to satisfy the conflicting demands of heavy soil washing and the need for economy in electricity costs – and to make the best use of low temperature washing powders such as Persil New System Automatic.

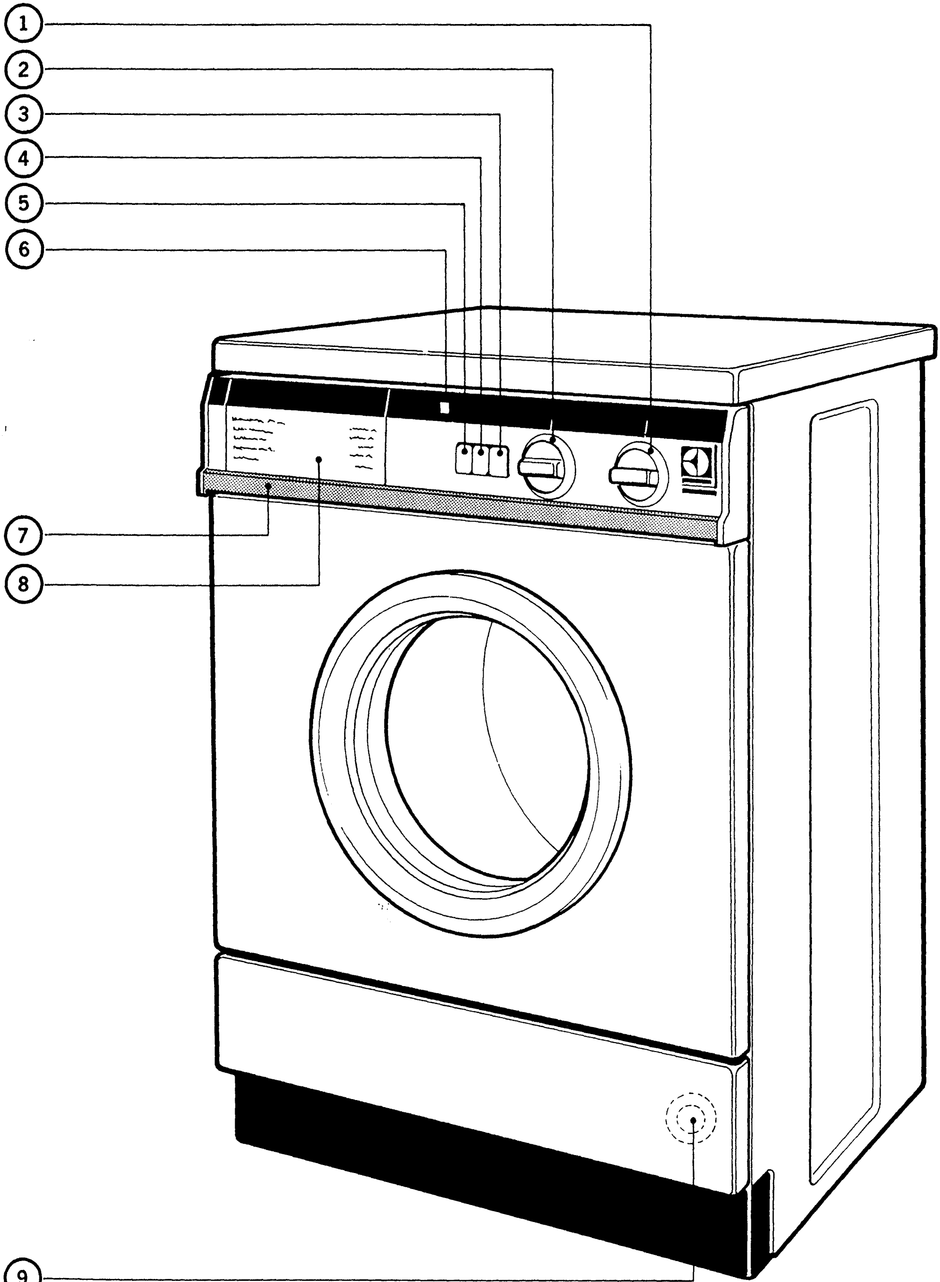
The ECONOMY CONTROL function on model 823 allows you the option to reduce the temperature on all wash programmes giving you greater flexibility and, of course, savings in electricity costs.

DELAY START TIMER. This allows you to delay the start of the programme (max. 12 hours) to take advantage of cheaper "economy 7" night rate electricity.

For best results, it's important that you read all the contents of this book before you use your new washing machine.

1. **Programme Selector dial and ON-OFF control**
2. **Economy Control dial on model 823/ Delay Start on model 824**
3. **Door release button**
4. **Half-load button**
5. **Superwash button**
6. **ON/OFF indicator**
7. **Detergent dispenser**
8. **Programme guide**
9. **Pump filter (behind lower panel)**

Illustrated opposite is model WH823. WH824 is identical except it has a delay start dial (2).

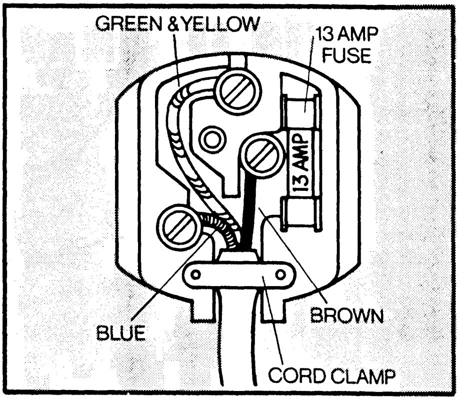

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Electrical Information

Connecting to the mains
Before you use your washing machine check that the voltage shown on the data plate conforms with your mains supply.
The mains lead of the washing machine is fitted with a non-rewireable moulded-on 13 amp plug containing a 13 amp fuse. In the event of the fuse requiring replacement, the fuse cover/carrier should be removed, using a small screw driver to lever it out. The old fuse should be replaced by a 13 amp ASTA approved BS1362 fuse and the fuse cover/carrier **must** be refitted before the plug is used again.
If the fuse cover/carrier is lost, a replacement can be obtained from the Electrolux Service Shops and offices listed on page 24. The fuse cover/carrier must be of the same colour as that of the coloured insert in the base of the plug. **In no circumstances must the plug be used without a correct fuse cover/carrier fitted.**

If the plug supplied on the mains lead is not suitable for the socket outlet in your home it should be cut off and disposed of safely, or destroyed, to avoid any possible shock hazard resulting from the plug being inserted into a 13 amp socket elsewhere in the house. A suitable replacement plug should be fitted (as shown opposite). If a 13 amp plug and socket are not used, the circuit supplying the washing machine should contain a 15 amp fuse.
WARNING –
THIS APPLIANCE MUST BE EARTHED.

IMPORTANT
The wires in the mains lead of this appliance are coloured in accordance with the following code:–
GREEN-and-YELLOW: EARTH
BLUE : NEUTRAL
BROWN : LIVE
As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:–
Connect the GREEN-and-YELLOW coloured wire to the plug terminal marked letter E or earth symbol ⏚ or coloured green or green-and-yellow.
Connect the BROWN coloured wire to the plug terminal marked letter L or coloured red.
Connect the BLUE coloured wire to the plug terminal marked letter N or coloured black.



The Controls and how to use them

1. Programme Selector dial and ON/OFF knob
The selector dial is marked with letters corresponding to those on the chart. To set the machine to the correct programme (see programme chart and table on pages 10 to 13), press in the central grip to engage the dial and turn the dial clockwise until the letter you want coincides exactly with the pointer. Never attempt to turn the control dial in an anti-clockwise direction.
Do not turn the programme selector dial when the machine is in operation (indicator lamp "on").
To start the machine, pull out the central grip. If the central grip does not come out easily check that the pointer is in line with the selected letter – if it is not, reset the dial.
To stop the machine during a cycle, push the central grip in. At the end of the programme the machine will have stopped automatically. Push the knob in and the indicator lamp will go out.

2. Economy Control dial (model 823 only).
When this control is set at the maximum 95°C position, your machine will AUTOMATICALLY select the temperature indicated by the washtub symbol (i.e. 50°) shown alongside each wash programme.
These programmes follow the International Textile Care Labelling Code (ITCLC) which is used for wash labels on garments and household linen as well as on washing powder packets, giving the maximum recommended washing temperature for the given type of fabric. However, for wash loads with less than average soiling, you may wish to choose a lower temperature, with the consequent saving in electricity costs. If this is the case, we suggest you turn the Economy Control dial to the temperature indicated in the ECONOMY OPTION column found on the Programme Guide.
To select a lower temperature press in the central grip and turn the dial to the chosen temperature. As you gain experience with your machine, you may choose even lower wash temperatures. Feel free to experiment with lower wash temperatures on any programme and assess the results for yourself.
Please note that there is a built-in safety device which prevents the machine from selecting a higher temperature than is recommended by the ITCL code. If, for instance, you select P silks programme (ITCLC 30°) and inadvertently leave the dial on 60°, the machine will recognise that 30° is the maximum temperature for programme P and will ignore your selection – so the ECONOMY CONTROL function can only be used to reduce the temperature of wash programmes – never increase.
At the end of a programme, it is advisable to return the ECONOMY CONTROL dial to the 95° position, where the machine will carry out the standard ITCLC wash programmes as indicated.
With this choice of washing temperatures you can make the best use of low temperature washing powders such as New System Persil Automatic, and achieve savings in your electricity costs.

Delay Start Timer (model 824 only)
The delay start timer allows you to delay operation of the machine for anything up to twelve hours and is divided into half hour segments which allows delayed operation of the machine and also to take advantage of Economy 7 overnight cheap rate electricity.

The Controls and how to use them

3. Door release button

Press this to unlock and open the door. Your washing machine has a safety lock which prevents the door being opened whilst the machine is in operation. You must wait 1-2 minutes after the end of the programme before you can open the door.

If it is necessary to interrupt a programme to open the door, first switch off the machine by pressing in the central grip, then set the programme dial to DRAIN, and switch the machine on again. After draining the programme will advance to an OFF position, and a short time delay will occur before the door can be opened.

At the end of the synthetics programme the washing remains suspended in water. Turn programme dial to spin (T) or drain (U) before opening the door.

4. Half-load pushbutton

By pressing this before selecting a wash programme the intake of water is reduced. This is useful if you want to wash half loads, 2kg (4½lb) instead of the usual 4.5kg (10lb) of cotton or linen items.

By reducing the water consumption you will also use less electricity.

The half load programme is not suitable for synthetic or mixed fabrics, delicate articles or wool. These fabrics all need a high water level to avoid creasing.

5. Superwash button

By pressing the Superwash button, the machine will take in cold water only on 60°C and above programmes which would normally be hot and cold, or hot fill only. The water is then gradually heated to the required temperature.

The effect is to improve the overall wash performance, particularly on biological stains such as egg, blood and grass stains, and heavily soiled fabrics, since the longer 'cool-soak' phase as the water heats up provides the right conditions for the "chemistry" of the powder and the water temperature to interact, and achieve the best possible results.

It's worth a mention that cold fill only is a boon when using the machine to dye clothes.

6. ON/OFF Indicator

The ON/OFF indicator lights up when the central grip of the programme selector dial is pulled out and the machine is switched on.

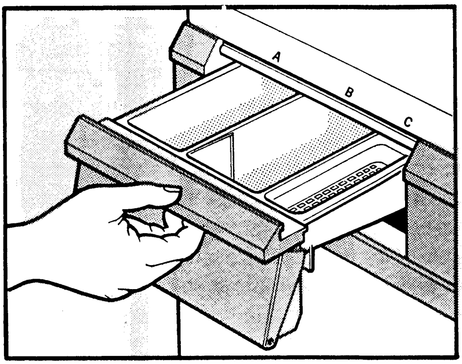
7. Detergent dispenser

To open the dispenser, press the Programme Guide and the front panel and pull on the lip of the drawer.

The dispenser has three compartments – (a) for prewash powder (b) for main wash powder and (c) for fabric conditioner (see figure 1).

The fabric conditioner compartment is fitted with a removable filter for easy cleaning.

Fig. 1



8. Programme Guide

This guide will help you to select the correct wash programme. The letter and wash

programme numbers correspond to those used in the detailed charts on pages 10 to 13.

9. Pump filter

This is situated behind the removable panel at the base of the cabinet. It will need cleaning from time to time (see pages 19 and 20).

The washing programme

The washing machine has 18 programmes and other additional options such as "rinse" or "spin only" (see charts pages 10 to 13). Each washing programme is designed for a specific type of fabric, for example cotton, nylon mixed fabrics such as polycotton, etc. They follow the International Textile Care Labelling Code (ITCLC) which is used for wash labels on garments and household linen as well as on washing powder packets. This makes it simple to choose the right programme for the fabric you are washing.
The wash cycles for robust fabrics (B to F) are completely automatic, taking the clothes through washing, rinsing, spinning and draining.
The wash cycles K to P are for minimum iron, drip dry and delicate fabrics. The machine stops after the last rinse before draining and spinning. The clothes are left suspended in water to prevent them becoming creased by remaining in the bottom of the wash tub in a damp state.
To complete the cycle, turn the programme selector dial to T for water draining followed by a short spin, or to cycle U for drain only if you are washing drip dry articles.

Cottons and Linens wash cycle

For cotton, linen and viscose (rayon) fabrics
Recommended wash load: 4.5kg (10lb) max

Wash cycle Position of programme selector	Dispenser compartments a b washing powder	c fabric conditioner	Economy option (Model 823 only)	Wash cycle description and fabric guide
A Prewash	**a**			Cottons and linens. Prewash (30 mins.) in water at 40°C (normal level) followed by a soaking phase – the laundry is left soaking in the water. To drain the water, turn the programme knob to cycle T (drain with a gentle spin) or U (drain only).
B Whites – heavy soil  	**a b**	**c**	**60°**	White cottons and linens without special finishes. Prewash in water at 40°C (normal level). Main wash in water at 95°C (normal level). 4 cold water rinses (high level). Spinning.
C Whites  	**b**	**c**	**60°**	White cottons and linens with special finishes. Main wash at 95°C (normal level). 4 cold water rinses (high level). Spinning.
D Fast Coloureds  	**b**	**c**	**40°**	Cotton, linens and viscose. Main wash in water at 60°C (normal level). 4 cold water rinses (high level). Spinning.
F Non-fast Coloureds  	**b**	**c**	**30°**	Cottons, linens and viscose. Main wash in water at 40°C (normal level). 4 cold water rinses (high level). Spinning.
G Rinses		**c**		Cottons, linens and viscose. 4 cold water rinses (high level). Spinning.

Wash cycle Position of programme selector	Dispenser compartments a b washing powder	c fabric conditioner	Wash cycle description and fabric guide
H Special treatments		c	Cottons, linens and viscose. Intake of water mixed with liquid additive such as fabric conditioner (high level). Special treatments. Spinning.
J* Spin only			Spinning for about 6 minutes with simultaneous water draining. This is preceded by slow rotations of the drum. Maximum 850rpm, Minimum 500rpm.

***Important – when selecting this programme ensure that the selector dial is accurately lined up with the programme letter "J". This is because the spin cycle has to be preceded by a slow drum rotation to enable spin start up.**

Water filling
30°/40°/50°C programmes – cold water filling
60°C programmes – hot and cold filling
95°C programmes – hot water filling only.

Delicates and Synthetics wash cycle

For delicates, synthetics including acrylics, acetates, triacetates, machine-washable woollens and synthetics mixed with polyester and wool.

Recommended wash load: 1.5-2kg (3-5lb); wool max: 1kg (2lb)

Wash cycle Position of programme selector	Dispenser compartments a b washing powder	c fabric conditioner	Economy option (Model 823 only)	Wash cycle description and fabric guide
K White Special finish cottons 9	**b**	**a**	**60°**	Cottons articles with special finishes drip-drying. Main wash in water at 95°C (high level). 3 cold water rinses (high level).
L Whites 3	**b**	**c**	**40°**	White nylon and polyester/cotton mixtures. Main wash in water at 60°C (high level). 3 cold water rinses (high level).
M Minimum Iron 4	**b**	**c**	**40°**	Coloured synthetics and mixed fabrics. Main wash in water at 50° (high level). 3 cold water rinses (high level).
N Delicates 6	**b**	**c**	**30°**	Acrylics, acetates, triacetates and wool mixtures. Main wash in water at 40°C (high level). 3 cold water rinses (high level).
P Silks 8	**b**	**c**		Silks and printed fabrics. Main wash in water at 30°C (high level). 3 cold water rinses (high level).
Q Woollens 7	**b**	**c**		Machine washable woollens and mixtures with cotton or viscose; blankets Main wash in water at 40°C (high level). 3 cold water rinses (high level). Short spin.
R Rinses		**c**		3 cold water rinses (high level). Short spin.

Wash cycle Position of programme selector	Dispenser compartments a b washing powder	 c fabric conditioner	Wash cycle description and fabric guide
S Special treatments		**c**	Intake of water mixed with liquid additive (high level). Short spin.
T Short spin only			Water draining followed by a short spin. Maximum 500 rpm.
U Drain			Water draining with a steady drum.

Note: There is no water draining after the last rinse for the gentle wash cycles. This prevents the clothes from creasing if they are left in the machine at the end of the wash cycle.
The clothes are held suspended in water until you turn the selector dial to T when the water will be drained and the clothes will be given a gentle spin. Or the selector dial can be turned to U when the water will drain away without spinning.

Warning:
Do not open the machine door until one of the draining programmes T or U has been completed. If you do, there will be a flood.

Using your machine

Sorting the wash
Sort the clothes and household linen according to fabric, colour fastness and degree of soiling, following the charts on pages 10-13.
Check with the wash care label sewn to the garment or article; this should have a number in a wash tub symbol which corresponds with the number shown on the charts. For example, if your sheets have a label with number 1 in the wash tub you can choose either programme B or C depending on whether the articles are lightly or heavily soiled. Remember too that you can select the SUPER WASH programme, and choose a lower temperature by adjusting the ECONOMY CONTROL DIAL (model 823 only). If the garment has no label, choose the appropriate programme for the fabric. If you are uncertain what fabric this is, always choose one of the gentle wash cycles such as N orQ. Be cautious with coloured items unless they are labelled colourfast, wash them separately by hand, or use the programme for non-fast coloureds.

For the best results wash a full load.
4.5kg (10lb) of cottons
1.5-2kg (3-5lb) synthetics
1kg (2lb) machine washable woollens

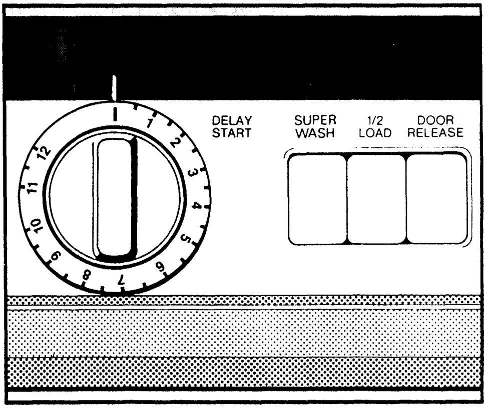
Until you are familiar with the size of a full load, weigh the articles on the kitchen or bathroom scales. Try to mix large and small items in each load. If you cannot make up a full load of similar items (e.g. cotton sheets and towels) make up a load of any polycotton and cotton items, and use one of the lower temperature washes M (50°C). Remember, however, that white cotton and linen should be washed at a higher temperature (95° C) every third wash to keep them a good colour.

The half load programme is also useful, if you cannot make up a full load of cottons and linens. For biological stains e.g. egg, blood, grass, don"t forget the superwash button.

Loading the clothes
Open the drum loading door by pushing the door release button (Figure 2). Put the sorted articles into the drum one by one, shaking them out first.
Alternate large and small items.
Be sure all pockets are empty, buttons and zips fastened. Avoid washing frayed or torn articles, and treat stains such as paint, ink, rust and grass before washing (see page 22).
Once the machine is loaded close the door firmly. Then put the washing powder and conditioner (if required) into the dispenser.

Choosing the right washing powder
Always use a low lather powder. This is important as too much lather prevents the articles from tumbling freely and being properly cleaned.
New System Persil Automatic is specially designed to complement the cleaning action of the machine.

Fig. 2

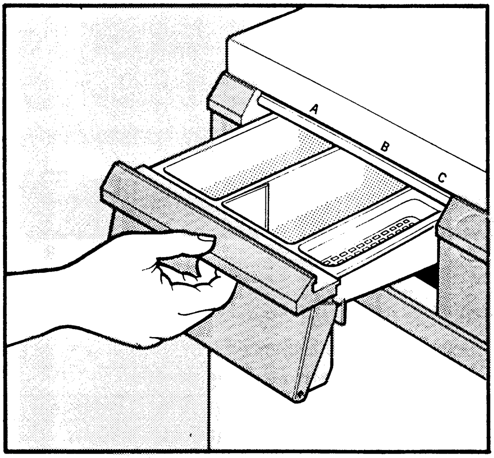


Using your machine

Filling with washing powder

The detergent dispenser has three compartments (figure 3). Compartment **"a"** is for the prewash powder, **"b"** for the main wash powder, and **"c"** for fabric conditioner. The same type of wash powder can be used for the pre and main wash cycles. Pull out the dispenser by pressing the spring loaded front and pulling on the lip of the drawer and add the measured amount of powder, following the directions on the wash powder packet (see also Table on page 17). Be sure to use enough powder – this is essential to get clothes really clean. Once the dispenser is filled, close it by pushing it in gently. This is particularly important if you are using a fabric conditioner because if the drawer is slammed it will cause the conditioner to enter the machine prematurely.

Fig. 3



Amount of wash powder in grammes for a full load.

Hardness	Pre-wash	Main wash following pre-wash	Main wash
Soft	**20**	**85**	**95**
Average	**60**	**135**	**160**
Hard	**90**	**185**	**230**
Very Hard	**125**	**235**	**270**

For half loads use half quantity.

For information regarding the degree of hardness of water in your area, ask the local Water Authority.

Using fabric conditioners

When you want to use a conditioner, put the measured amount (follow manufacturer's instructions) into compartment **"c"** in the washing powder dispenser at the same time as you put in the washing powder. **Be careful not to fill the compartment above the level of the filter.** The conditioner will be automatically used by the machine at the appropriate time. Remember to close the drawer gently (see above). We recommend Comfort fabric conditioner as it is designed to complement the cleaning action of the machine.

To start the machine

Check that:

the mains switch is on and the machine is plugged in;

the door is properly closed;

the water is turned on.

Select the programme required by pushing in the central grip and turning the programme selector dial clockwise to the required letter. Next set the temperature selection dial. Pull out the central grip. The indicator light will then come on and the machine will start. The machine will automatically carry out all the operations up to the end of the chosen programme. Then it will stop. The indicator light will not go out until the central grip is pushed in to switch the machine off.

If, after the start of a programme, you find you have selected the wrong one, push the central grip in to stop the machine. Then turn the dial clockwise to the correct position and pull the knob out to restart the washing cycle.

At the end of the cycle push the central grip in to switch the machine off and return the temperature selection dial to the park position (95°).

Unloading the clothes

The drum door remains automatically locked for 1-2 minutes after the machine has been switched off. You can then open the door and unload the machine. **If you have been using a delicate wash cycle do not forget to set the machine to drain the water (programme T or U) before opening the door.**

Additional programmes

Half-load programme

Use this for smaller loads of cotton and linen items – 2.25kg (5lb) max. Press in button marked ½ load, then select the appropriate programme. Do not, however, use any of the gentle action programmes as these need a higher water level, than is allowed for the half-load programme. See pages 7-8.

This programme can be used to remove water from hand washed articles or any laundry which may have got wet but does not need washing. For example, washing left on the line during a rainstorm. See pages 10 and 12.

If you want to treat an article with fabric conditioner without washing it first, you can do this on either programme H or S.

After the Wash

When the washing programme has finished, always switch off the machine and any selector buttons used will automatically be cancelled. You should always switch off the power supply at the wall socket and turn off the stop cocks.
Rotate drum after removal of washing to ensure that small articles have not been overlooked.
Finally, wipe the rubber door seal dry.

Looking after your machine

Important: Make sure that the machine is unplugged and the water taps turned off before undertaking any kind of maintenance.

General care and cleaning

After each wash leave the door ajar for about two hours, to allow air to circulate freely inside the drum.
e round the rubber door seal to remove the water which collects in it.
From time to time clean plated, polished and plastic parts and the glass porthole door inside and outside with a soft damp cloth. Never use abrasive powders.
Wipe over the exterior cabinet with a lukewarm solution of a mild liquid cleaner, rinse and dry thoroughly. From time to time, apply a little wax furniture cream with a soft cloth.

Pump Filter

Your Electrolux washing machine is fitted with a special filter designed to trap fluff, lint and any other small objects inadvertently left in the washload, so protecting the discharge pump. This filter is located behind the bottom front panel, and should be cleaned from time to time. To get at the filter, the panel is removed by gripping it at both sides and pulling it towards you. It can then be used to catch any residual water that emerges when the filter is removed. To remove the filter, unscrew it in an anti-clockwise direction (figure 4), pull out the small extractable gutter under the filter cover, and withdraw the filter from its tube (Fig. 5). Remove any objects or fluff, rinse the filter under a tap, and replace in the machine (Fig. 5).

Fig. 4

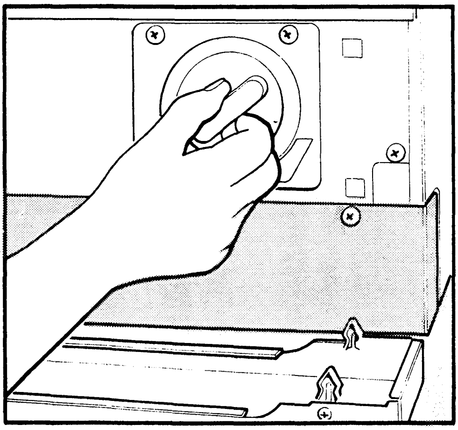
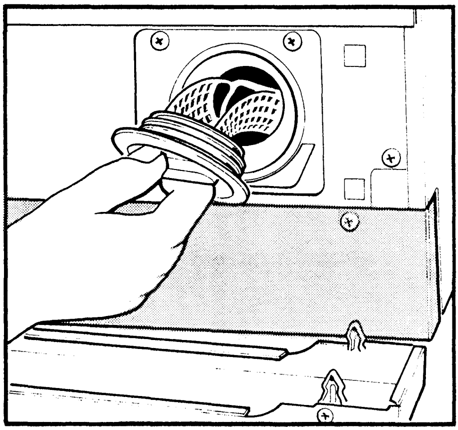


Fig. 5



Looking after your machine

Cleaning inlet filters

These are situated at the back of the machine and should be inspected from time to time. Unscrew the hoses and remove the mesh filter lodged just inside the hose. Run them under a fast running tap to remove any sediment. Replace the wire filters and the hoses firmly.

Cleaning the washing powder dispenser

Wipe it out after every wash.
From time to time it will need more thorough cleaning to clear out all the deposit. Remove the drawer completely with a sharp pull outwards. When you replace it, if you find that it doesn't slide right in again give it a sharp tap with the palm of your hand.

Helpful tips for successful washing

Here are some practical hints to help you get the best washing results.

Don't overload the machine. The clothes will not move round freely if there are too many of them and the washing powder may not dissolve properly.

Always use a low suds washing powder specially made for front loading machines. Excessive foaming gives an unsatisfactory wash and may even harm the machine. The quantity of washing powder required depends on the amount of laundry and how soiled it is. It may therefore be necessary to vary the quantities suggested on page 17. You will be able to tell if you need to do this when you are used to the machine.

Don't put washing powder into the dispenser until just before starting a programme. If the powder is left for any length of time in the dispenser it may form lumps which are difficult to dissolve.

For best results do not wash more than 1kg (2lb) of woollen articles at a time.

Wash only woollen articles marked "machine washable".

For best results do not wash more than 1.5-3kg (3-5lb) of synthetic fabrics in one load. Synthetic fabrics need plenty of room to move around or they tend to crease.

Clothes should be sorted according to the fabric – colour fastness and degree of soiling (see page 14).

Mend open seams and tears before washing.

Close zips, secure buttons.

Collect laces, washable belts etc and put them in bag for washing.

Empty pockets. **(This is important as should a coin become lodged between the tub and drum it can cause extensive damage). See final paragraph page 23.**

Remove spots of rust, paint, ink and grass stains before washing (see instructions page 22).

Don't wash light coloured fabrics with dark ones. One may leave specks of fluff on the other.

Don't risk washing coloured articles unless you are sure they are colourfast. It's worth hand washing the article to find out.

Nappies

Leave the soiled nappies soaking in a solution of proprietary nappy cleaner. When there are sufficient for a wash, drain off the water (this is advisable as some nappy cleansers have an adverse effect on the rubber door seal), then transfer the nappies to the washing machine. Set the selector dial to J (fast spin) to remove the excess solution. Then wash the nappies on programme C (whites). Dry and air them throroughly.

Blankets

Only wash blankets which are labelled as suitable for machine washing. Use wash programme P (woollens with a short spin which will remove the excess water and leave the blanket ready to tumble dry or hang out on a line).

Curtains

Check that the fabric is washable. Remove all the curtain hooks and if the heading is drawn up by means of curtain tape, release the strings to allow the fabric to spread flat. Weigh the curtains and decide if you can wash them in one or more loads. Select the correct programme for the fabric. If the curtains have not been washed for some time they may be dusty, which case it is a good idea to rinse them on programme G or R according to the fabric. After draining, start the suitable wash programme.

Helpful tips for successful washing

Dyeing

You can dye fabrics successfully in the machine but it is essential to buy a good proprietary dye and to read the manufacturer's instructions carefully. Make sure that the fabric is suitable. The dye instructions will guide you on this point. Then wash the article to make sure it is thoroughly clean, using programme C or L according to the fabric. Then follow the instructions for machine dyeing, supplied with the dye.

Immediately after you have removed the dyed material from the machine, set it to programme F (without adding washing powder to the dispenser) to clean all traces of dye from the machine.

Stain removal

Some stains will not be removed in the wash. It is wise to treat them before laundering.

The following are simple but effective treatments to use on any washable fabric. Treat the stain as soon as possible and launder afterwards to remove any residual stain.

Ballpoint and felt-tip ink:

Dab with white spirit on cotton wool (not on acetate or triacetate fabric).

Fountain pen ink:

Sponge with cold water to flush out as much ink as possible, or hold the fabric under running cold water. Launder and treat any remaining stains with lemon juice.

Grass stains:

Dab with white spirit (not on acetate or triacetate). Rinse in clear water.

Oil:

If heavy stains from cycle or car oil do not come out in the wash, treat them with a proprietary grease solvent.

Paint: Emulsion:

Sponge immediately with cold water and then launder. If the stain has dried, soften it with methylated spirit or a proprietary paint brush cleaner. (Test an inconspicuous corner of the fabric first).

Gloss:

Dab with white spirit or proprietary paint brush cleaner. (Test fabric first).

Rust (iron mould):

Rub with lemon juice and then sprinkle salt over the stain and leave for an hour. If subsequent washing does not remove the stain, use a proprietary rust cleaner following manufacturer's directions.

When using stain removers, always read the instructions carefully and work in a well ventilated room. First test on a hidden area of the item that the dye or fabric is not affected.
Never leave stain removers within reach of children, never smoke while using the remover and never use near a naked flame.

Servicing

If, having followed these instructions carefully, your machine fails to work properly contact your local Electrolux Service office. Before you do that, though, it is worth making a few simple checks yourself.

If the machine won't start . . .
Ensure that the programme control knob on the machine is pulled out into the "on" position.
Check that delay start timer has not been moved and is at "0".
Make sure that the door of the machine is firmly shut.
Make sure that the appliance is properly plugged in and that the socket switch (if any) is in the "on" position.
Check that there is power at the socket by plugging in an appliance you know to be working – a small lamp, for example. If this too fails to work, check the main circuit fuses in your home's consumer unit or main fuse box.

If the machine won't fill . . .
Make sure the supply hoses are not sharply bent.
Make sure taps and stop-cocks are turned on.
Check that there is sufficient water pressure.

If the machine won't drain or spin . . .
Check that the drain hose is not bent, blocked, or obstructed in some other way.

If the machine empties as it fills . . .
Make sure the end of the drain hose is not less than 50cm (20in) above floor level.

If the machine vibrates badly, or is too noisy . . .
Check that the machine is absolutely level.
Check that there is sufficient clearance between the machine and nearby wall, furniture, etc.
Check that all the internal packing, plastic spacers and transit security bolts have been removed as described at the start of these instructions.

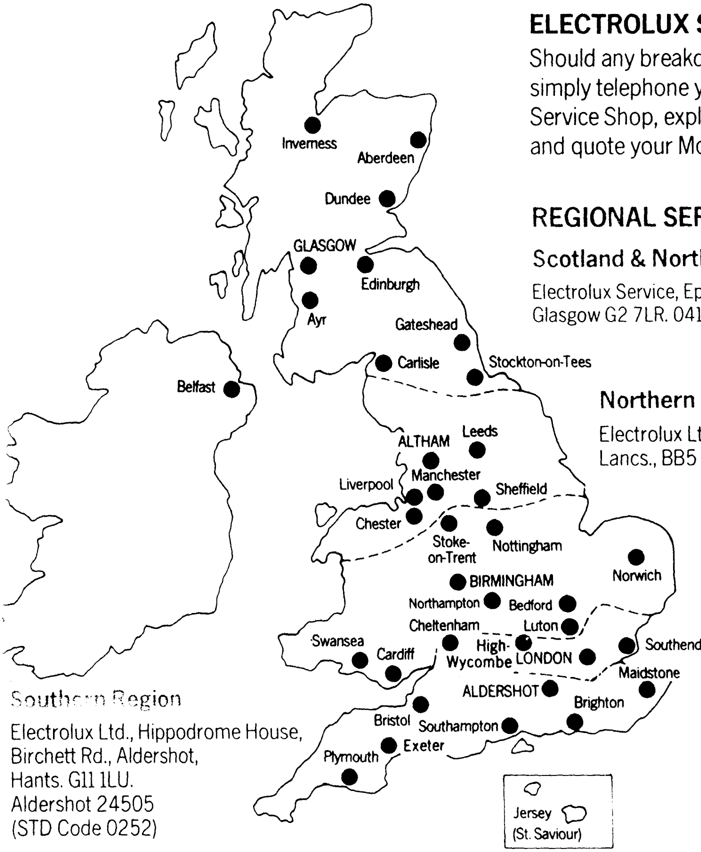
Failure to observe these checks could result in your being charged for the service call when requested.

Warning
Do not attempt to repair the machine yourself. Repairs carried out by unauthorised or inexperienced persons might cause injury and more serious malfunctioning.

Cautionary Notes

1) It is very important to follow carefully each garment manufacturers washing and drying instructions.
2) Woollen garments and those manufactured from synthetic/wool mixtures should always be dried to the garment manufacturers instructions which usually state that they should be gently pulled into shape and dried on a flat surface.
3) Children have been known to climb into unattended washing machines and tumble dryers when not in use. Always remove the plug or switch off at the socket outlet.

Electrolux Service Organisation



ELECTROLUX SERVICE OFFICES

Should any breakdown occur with your appliance simply telephone your nearest Service Office or Service Shop, explain the nature of your problem and quote your Model number.

REGIONAL SERVICE OFFICES

Scotland & North Eastern Region

Electrolux Service, Epic House, 28-32 Cadogan Street, Glasgow G2 7LR. 041-204 0411

Northern Region (Inc. N. Ireland)

Electrolux Ltd., Altham Lane, Altham, Accrington, Lancs., BB5 5XY. Padiham 74621 (STD Code 0282)

Midlands & South Wales Region

Electrolux Ltd., 3 Strensham Hill, Moseley, Birmingham B13 8AQ. 021-449 5252

London Region

Electrolux Ltd.,
842 Coronation Road,
Park Royal, London NW10 7QA.
01-965 9699

Southern Region

Electrolux Ltd., Hippodrome House,
Birchett Rd., Aldershot,
Hants. G11 1LU.
Aldershot 24505
(STD Code 0252)

ELECTROLUX SERVICE SHOPS

Aberdeen 695761 (STD Code 0224)
Ayr 262242 (STD Code 0292)
Bedford 219000 (STD Code 0234)
Belfast 740 296/7 (STD Code 0232)
Brighton 694341 (STD Code 0273)
Bristol 211876 (STD Code 0272)
Cardiff 387444 (STD Code 0222)
Carlisle 44568 (STD Code 0228)
Cheltenham 584051 (STD Code 0242)
Chester 312038 (STD Code 0244)
Dundee 22630 (STD Code 0382)
Edinburgh 031-229 1232
Exeter & E. Devon 217138 (STD Code 0392)
Gateshead 4600440 (STD Code 091)
High Wycombe 41042 (STD Code 0494)
Inverness 223056 (STD Code 0463)
Jersey (St. Saviour) Central 22138 (STD Code 0534)
Leeds 608511 (STD Code 0532)
Liverpool 051-220 8014
Luton 575966 (STD Code 0582)
Maidstone 677727 (STD Code 0622)
Manchester 061-798 9689
Northampton 69222 (STD Code 0604)
Norwich 667017 (STD Code 0603)
Nottingham 396927 (STD Code 0602)
Plymouth 58161 (STD Code 0752)
Sheffield 338674 (STD Code 0742)
Southampton 785231 (STD Code 0703)
Southend 354313 (STD Code 0702)
Stockton-on-Tees 674848 (STD Code 0642)
Stoke-on-Trent 413414 (STD Code 0782)
Swansea 51848 (STD Code 0792)

Guarantee

This Guarantee is offered to you as an extra benefit and does not affect your legal rights.

Electrolux products are carefully designed, manufactured, tested and inspected and in consequence we undertake to replace or repair any part found to be defective in material or workmanship, within one year of delivery to the original purchaser, free of charge.

ADDITIONALLY, DURING THE SUBSEQUENT FOUR YEARS, ANY DEFECTIVE PARTS WILL BE REPLACED FREE – LABOUR COSTS ONLY BEING CHARGEABLE, provided that within 14 days of the purchase the Guarantee Registration card is completed and returned to the Company.

This Guarantee is conditional upon service being carried out by an Electrolux Service representative or an authorised agent, and the appliance having been correctly installed and used in accordance with the Company's instructions under normal domestic conditions within the United Kingdom or the Republic of Ireland. It may be invalidated by unauthorised repair or modification of the appliance.

The Company does not accept liability for defects arising from neglect, misuse, or accident.

Proof of the date of purchase will be required before service under guarantee is provided. Addresses or telephone numbers for service requests are listed opposite.

WASHING MACHINE WH823, WH824 — A LUX MODEL, MADE IN ITALY

These appliances conform with the requirements of EEC Directive No. 82/499 relating to radio interference.

ELECTROLUX LTD., LUTON, BEDS. LU4 9QQ

In accordance with its policy of progressive product design the Company reserves the right to alter specifications.

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